

WE'RE HIRING!

Manager, Software Integration

Dominion Voting is searching for a **Manager, Software Integration** to join our team in Denver, Toronto, or remotely in the US! This position will lead a newly forming team within Operations, Integrated Solutions which will be dedicated to Software Integration. The successful applicant will take on a team leadership role in working to proactively to solve company-wide software related integration issues while providing general technical support to the Tier 1 Operations teams. This team's core focus includes jurisdictional testing oversight, web application management, localization support, and third party Integration.

Responsibilities

- Manage and proactively lead a team focused on management and maintenance of Dominion's web application products, localization elements of Dominion's software solutions, and jurisdictional testing.
- Works with and/or manages team members involved in 3rd party integration efforts.
- Support the technical configuration and performance of the Dominion Voting Systems product lines.
- Work with Development, IT and Product Management teams to deploy robust, stable, and manageable products.
- Collaborate closely with key stakeholders within Dominion in developing and advancing the Company's strategy and initiatives across geographies.
- Implement strategic and tactical solutions that achieve desired growth objectives through independent efforts
- Prepare and deliver presentations to senior management and other external partners.
- Proactively assesses, clarifies, and validates partner needs and partner compliance with agreements on an ongoing basis.
- Design market plans to improve the market share of the company.
- Provide external customer support on print and/or general product operation when assigned
- Provide internal support on any aspect of new system implementations/troubleshooting
- Provide legacy product support or customer relations, if applicable
- Develops high technical knowledge in print-related products, use and troubleshooting of the company product line (hardware/software)
- Analyze, troubleshoot and resolve product issues (hardware & software) for customers and co-workers.
- Provide on-site, Election Day support as needed.
- Develop training materials and create presentations and documentation for 3rd parties, or works with documentation team in Integrated Solutions to deliver the training.
- Train co-workers, customers and temporary elections day staff on products and procedures.
- Assist in the research, procurement and implementation of new technologies, products and tools.
- Adheres to all local, state, and federal rules and regulations that pertain to the operation of election systems.

Qualifications

- Bachelor's degree in Computer Science, Engineering or a related field (or equivalent work experience)
- 10+ years' experience in the elections industry is preferred; similar or equivalent experience from other industries will be considered
- Experience working in and with elections, and have a firm understanding as to the procedures and technologies that drive the process of democracy
- Experience managing and leading employees, projects, third-party vendors and/or partners within the technology industry is preferred.
- Experience working with County and/or State government in the United States is preferred
- Outstanding interpersonal skills, and a reputation for and proven track record of connecting with related third parties and business partners
- Ability to lead and manage multiple projects efficiently and effectively with accountability and a sense of urgency in a fast paced, frequently changing environment
- Proven ability to think strategically and creatively, and to implement ideas/plans effectively; and to tackle complex issues/opportunities
- Exceptionally strong written and oral communication skills in English with proven ability to collaborate and manage third party engagements for on-time, on-budget completion
- Demonstrates honesty, reliability and integrity at all times
- Willingness and ability to travel domestically & internationally up to 50% of the time

[Click here to apply!](#)

Learn more about us at www.dominionvoting.com
Dominion Voting is an Equal Opportunity Employer

