

WE'RE HIRING!



System Specialist - Denver, CO

Dominion Voting is searching for an experienced and passionate **System Specialist** to join our team in our Denver, Colorado office! This position provides highly skilled and technical support in the testing, implementing and triaging of election systems both pre and post deployment. This includes providing functionality requirements of the system, monitoring the development of the system in accordance with the required functionality, and participating in its testing and preparation for delivery to the market; provides significant input to the system release versions, diagnoses and resolves obstacles and challenges as they arise; transfers product knowledge to the Operations and Sales teams; and participates in the release through deployments. It may also include a lead role in third party integration projects.

Responsibilities

- Identify, diagnose and provide immediate resolutions to field issues, in addition to recommending reliable solutions that can be reproduced by field service personnel.
- Configure, test and be able to deploy complex hardware/software solutions composing of multiple product sets and software suites.
- Develop and provide high-level technical operational expertise.
- Conduct knowledge transfer of system and jurisdictional requirements to other teams to facilitate ongoing sales, customer support activities, and product development.
- Provide highly skilled and technical support in the testing, implementing and triaging of election systems both pre and post deployment.
- Provide functionality requirements of the system, monitoring the development of the system in accordance with the required functionality, and participating in its testing and preparation for delivery to the market.
- Provide significant input to the system release versions, diagnoses and resolves obstacles and challenges as they arise.
- Transfer product knowledge to the Operations and Sales teams.
- Participate in the release through deployments.
- May also include a lead role in third party integration projects.
- Additional responsibilities as needed or required and assigned by your Manager.

Qualifications

- Bachelor's degree in Information Systems, Computer Science, Mathematics/Statistics, Engineering, or relevant experience
- 5+ years relational database experience, product testing, and/or deployment of hardware/software technology systems
- 3+ years' hardware/networking configuration, security protocol implementation and software installation/system configuration
- 3+ years' election industry experience with demonstrated in-depth knowledge of industry procedures, generally accepted practices, constraints, and defining customer requirements is preferred.
- 3+ years' experience developing technical standards and technical procedures.
- Understanding of software development lifecycle is required
- Demonstrated ability to work effectively within cross-functional teams
- Strong interpersonal and communication skills, with the ability to easily convey complex technical terms and processes to non-technical stakeholders.
- Ability to thrive in an extremely high-pressure environment with a high-level of responsibility and autonomy; ability to work effectively with minimal supervision.
- Willingness to work unconventional hours (more than eight hours a day, at night and on weekends).
- Ability to travel domestically and abroad as needed up to 50% of the time.

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