

# WE'RE HIRING!



## Sales Engineer - Ohio or Pennsylvania

Dominion Voting is searching for an experienced and tech-savvy **Sales Engineer** to join our team in either Ohio or Pennsylvania! This position will be responsible for serving our customers by identifying their needs; working with Engineering & Certification on adaptations of existing DVS products, equipment, and services; and using technical, organizational and customer knowledge to influence customers and assist them in applying our products and services to their needs.

### Responsibilities

- Collaborate with sales teams to understand customer requirements, to promote the sale of company products, and to provide sales support
- Identifies current and future customer product and service requirements by establishing rapport with potential and actual customers as well as others in a position to understand their needs
- Answers customer questions by providing technical information on products, services, and/or equipment
- Establishes new customers by identifying potential customers and executing sales calls and presentations
- Ensures customer staff is provided technical information, presentations, and training sessions
- Identifies product and service improvements by analyzing cost-benefit ratios of equipment, supplies, and/or service applications in customer environment
- Submits orders by liaising with technical operations staff and costing engineering changes
- Assist with closing sales by developing marketing proposals for customers on technical products and services as well as assisting with negotiations
- Prepares sales engineering reports by collecting, analyzing, and summarizing sales information and engineering and services trends
- Maintains professional and technical knowledge by attending conferences and meetings, reviewing publications, establishing personal networks, and participating in professional societies
- Regularly updates and maintains customer information, data, notes, etc. within our CRM
- Participate in sales forecasting and planning by developing and maintaining long and short range plans
- Assists marketing by attending trade shows, conferences and other marketing events

### Qualifications

- Bachelor's Degree in Computer Science, Information Systems, Engineering or related area
- 5+ years of experience in technical role i.e. Sales Engineering, Software Development, Software QA and/or Technical Product Management
- Experience developing and delivering technical sales presentations, proposals, and demonstrations
- Experience supporting products that contain software & hardware to include web technologies, networking, relational databases, and/or virtualization
- Experience directly working with customer's engineering teams
- Experience in the elections / voting systems industry is preferred, but not required
- Ability and willingness to travel domestically and internationally up to 50% of the time
- Excellent communication and presentation skills, able to communicate with customers and internal product owners and engineers
- Excellent writing skills, with previous experience creating technical proposals, Statements of Work, Requirement Documenting
- Ability to support multiple sales opportunities, RFI's and RFP's concurrently
- Ability to relate to customer issues and capable of applying solutions to meet the needs of customer specific requirements
- Proven ability to sell to highly-influential people; i.e. government officials, C-level execs, etc.

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