

WE'RE HIRING!

Systems Manager - Chicago, IL

Dominion Voting is searching for an tech-savvy and customer focused **Systems Manager** to join our team in Chicago! This position will be responsible for the readiness of Dominion's voting systems to perform properly in the assigned jurisdictions which includes defining the functionality of the D-Suite system, monitoring the development of the system in accordance with the required functionality, and managing its testing and preparation for delivery to the market. This position also provides significant input to the system release visions, diagnoses and resolves obstacles and challenges as they arise.

Responsibilities

- Develop and provide high level technical operational expertise capable of addressing complex customer issues, including creative "out of the box" solutions to unforeseen problems.
- Involvement in projects such as benchmarking new technologies, QA automation and system architecture.
- Design and build DevOps infrastructure and workflows towards achieving Continuous Integration, Continuous Testing and Continuous Deployment and Continuous Monitoring
- Develop tools and scripts to improve efficiency of operational tasks.
- Troubleshoot and resolve server/network issues related to our real-time bidding platform.
- Build and support system automation, deployment and continuous integration tools.
- Serve as an escalation point for support and build issues.
- Build tools to enhance production triage and improve time to detect issues
- Install and configure operating systems & application software.
- Adheres to all local, state/provincial, and federal rules and regulations that pertain to the operation of election systems.
- Develop expertise in the use, maintenance, repair and application across all DVS product lines.
- Other assigned tasks/responsibilities as needed.

Qualifications

- Bachelor's degree from an accredited institution in Information Systems, Computer Science, Mathematics/Statistics, or Engineering
- 3-5 years systems engineering, software development, product management, operational support and project management in the development and deployment of hardware/software technology systems
- 3-5 years of experience in the elections industry preferred, with in-depth knowledge of industry procedures, practices, and constraints, in particular with regard to the deployment of automated election systems is preferred
- Experience with Microsoft technologies (TFS, Visual Studio, .NET architecture, Web apps, services, configurations, PowerShell, SQL Server, etc.)
- Ability to code and script, Automation scripting with PowerShell
- Excellent verbal and written communication skills
- Ability to thrive in an extremely high-pressure environment with a high level of responsibility and autonomy
- Demonstrated ability to successfully lead cross-functional, multidisciplinary teams including hardware and software development, sales and operations staff.
- Demonstrated success in leadership and management of major product launches and deployments of complex systems.
- Experience in developing policies, standards, procedures and management processes.
- Ability to travel, as needed up to 25% of the time.

[Click here to apply!](#)